

Oral Health Promotion and Disease Prevention Highlights

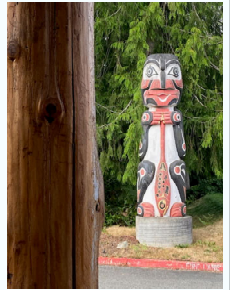


1

Oral Health Promotion and Disease Prevention Highlights

Presenters

- Confederated Tribes of Siletz Indians
 - Dr. Ashley Taylor
- Chehalis Tribal Wellness Center
 - Dr. Richard Yoo
 - Kristi Burke, RDH
- Nooksack Indian Tribe Dental Clinic
 - Angela Johnson, DHAT
- Swinomish Dental Clinic
 - Sarah Chagnon, LDT
 - Leah Thibert, RDH



2

Oral Health Promotion and Disease Prevention Highlights

Objectives

- Promote local AI/AN community outreach achievements for Portland Area Dental Programs that improve access to dental services.
- Improve local networks of I/T/U dental clinics to share information for the betterment of dental healthcare access.
- Identify resources, training opportunities and programs that promote staffing improvements to address shortages and that assists in better oral health outcomes.



3

Intentional Outreach in Dentistry: Building Trust, Access and Better Outcomes

Serving the Siletz Community in a Community-Centered Approach

Presented by: Ashley Taylor DDS, MS



4

Intentional words:

안녕하세요Annyeong-haseyo



5

Challenges in Siletz

<u>Initial barriers to access</u>	<u>Program was provided, but...</u>
- Transportation - Finances - Fear - Childcare - Limited access to specialized care - No outreach efforts to tribal elders - Lack of dental support staff and providers or high turnover - Lack of policy/procedures for specialized services - Dissolved prevention efforts (head start and sealant clinics)	- High failure rates after accessing specialized care (ortho and implant) - Low rates of treatment follow-through and continuity of care - Limited patient awareness regarding available programs and services

6

Getting the message out!

- [Services](#)
- [Eligibility requirements](#)
- [Hours of operations](#)
- [Staffing and tribal affiliations](#)
- [ER appointments](#)
- [FAQs](#)



7

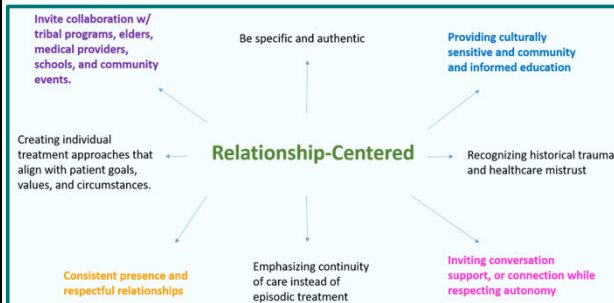
Understanding oral cultures

- **Collective memory** focuses more on preserving the meaning, themes, and lessons vs word-for-word memorization
- Specialized story tellers
- **Proverbs and story telling** are used for entertainment, teaching morals, education, and historical experiences
- **Restricted vs public knowledge:** public spaces and stories vs sacred spaces and stories
- Preservation of language
- POLL



8

Relationship-Centered



9

Intentional words:



- Adios in Spanish
- Adieu in French (later adapted in English)
- Way to wish divine protection upon departing

10

Outreach: Dental Assistant Trainee Program

- Available to Siletz Tribal members interested in pursuing a career in dentistry who may not yet have prior experience, formal education, or credentials.
- Includes 3-6 months of chairside clinical training prior to enrollment in a 14-week CODA-accredited dental assisting program.
 - Tuition and educational costs are covered by the dental department.
 - Program prepares candidates for chairside assisting responsibilities and radiology proficiency.
 - Hands-on clinical training within the dental clinic continues throughout the duration of the program.
- Candidates are expected to obtain EFDA and CDA certification within 6 months of graduation.
- Upon completion of radiology proficiency, EFDA, and CDA certifications, candidates advance to a DA II position with opportunities for further advancement to DA III roles.

11

DA program continued...

- Reaching out to tribal members to fill DA and support staff roles has improved retention.
- DA's interested in advancement (DHAT, endorsements).
- Siletz has seen an increase in patient trust and engagement.
- Adding one EFDA column per week has increased patient encounters by an average of 40 per quarter.

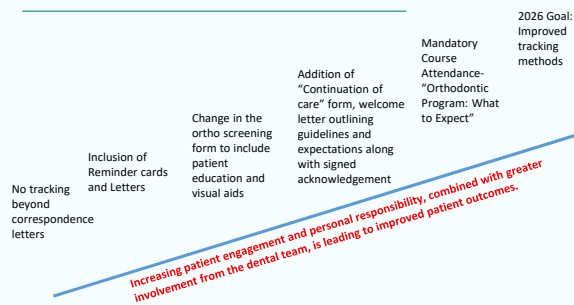


These are potatoes



12

Ongoing Orthodontic Program Development



13

We proudly became a minor annoyance 😊



14

Intentional words:

안녕히 가세요
Annyeonghi gaseyo- you are staying, but they are leaving



15

Head start program

- Getting doctors into the community!
 - Reduce fear and anxiety in both patients and family
- Identification of early caries
- Providing MID
- Normalizing healthcare interactions
- Teaching body autonomy and "consent" (ex. Can I count your teeth?)
- Build life-long preventative habits

16

Elders' Initiative

- Objective: Expanding access to oral healthcare for tribal elders in Lincoln County by providing dental services in community-based settings whenever possible and coordinating in-clinic care only when procedures cannot be completed outside of the clinic setting. This initiative recognizes that many tribal elders face barriers to accessing dental care, including transportation limitations, housing instability, mobility challenges, dental anxiety/phobia, and complex medical conditions. The program emphasizes preventive care, patient education, reduced barriers to treatment, and improved continuity of care for the elder population.

17

Elders' Initiative (con't)

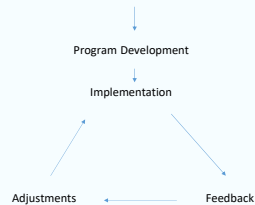
- Anticipated full program rollout by the end of 2026
- Currently in the assessment and surveying phase
 - Identifying community oral health needs and treatment gaps
 - Evaluation geographic areas most impacted by limited access to care
 - Gathering and assessing common barriers to care
 - Developing strategies to improve access, prevention, and continuity of care
 - Gathering community feedback to guide outreach and service implementation.
- Current armamentarium
 - NOMAD X-Ray
 - Disposable exam kits
 - Laptop computers
 - Disinfections wipes/spray
 - More to come 😊

18

Feedback Loop for Dental Programs

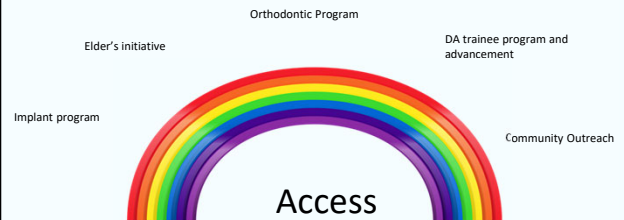
Each stage should be reviewed periodically with the people it affects. Community needs and access to care can change overtime, making it important to adapt and evolve alongside those changes.

Departmental or leadership goals + Input from the community and dental team



19

Summary



20

Intentional words:

안녕히 계세요
Annyeonghi gyeseyo-
you are leaving, but
they are staying



21

Resources:

- <https://www.singlegrain.com/marketing-strategy/word-of-mouth-marketing-what-is-it-and-how-do-you-do-it/>
- <https://www.vogue.com/article/sweet-potatoes>
- <https://gallery.vopriceville.com/Free-Clipart-Pictures/Rainbows-PNG/Large-Rainbow-Transparent-PNG-Clipart>
- <https://www.ebsco.com/research-starters/psychology/collective-memory>
- <https://americanindian.si.edu/nk360/informational/storytelling-and-oral-traditions>

22

Updates and Programs with the Chehalis Tribal Dental Clinic

- Dr. Richard Yoo
- Kristi Burke, RDH



23

Collaboration



Collaboration with
Pierce College RDH
Program



Community Dental
Health Coordinator
Program via IHS



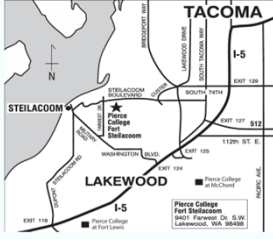
Contracting
Denturist

24

Pierce College Dental Hygiene Program

Pierce College Dental Hygiene Program Highlights:

- 24 month program for BASDH
- 20 Students per year
- Schedule: M-F 7:30am – 5:30pm



25

Community Dental Health Coordinator



8-10 MONTH PROGRAM



FINAL: COMMUNITY PROJECT



GOAL: INCREASE ACCESS TO CARE FOR OUR YOUTH

26

Denturist




Denture Services Northwest Inc.
Denturists located in Lakewood, WA

27

Thank you!



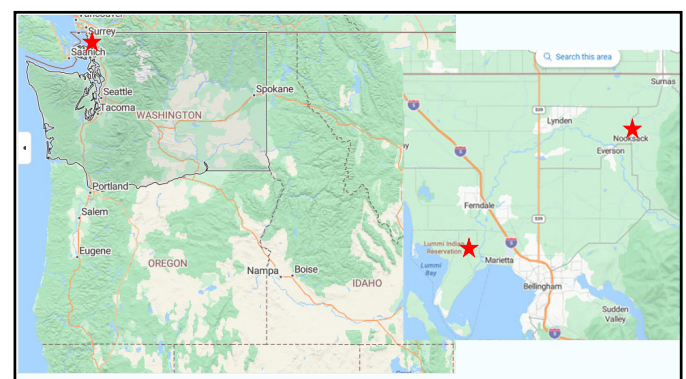
28

MID focused dental outreach

Tat' Sem' Maat, Angela Johnson
DHAT
Nooksack Dental Clinic



29



30

Nooksack Dental Clinic

1. Dental outreach
2. Minimally Invasive Dentistry (MID) cases
3. What are we doing now

31

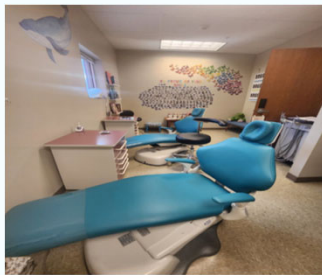
Dental Outreach

Early Learning Programs
Ages 0-5
Tribal School
Grades K-12
Elders retirement and assisted living
Home
Health Fairs
Events

32

Tribal School, grades K-12

- Exams with xrays
- Prophyl: tooth brush, hand scaling
- Povidone iodine
- Curodont repair
- SDF
- Fluoride varnish
- SED Fills/definitive fillings
- Hall crowns
- Scheduled in clinic as needed
- Referrals to specialty office as needed



33

MID Cases

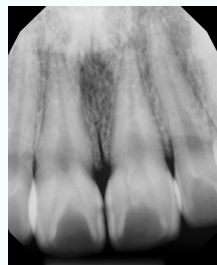
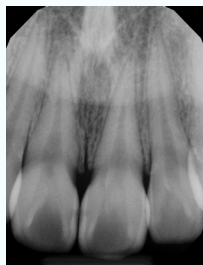


34

Curodont Repair

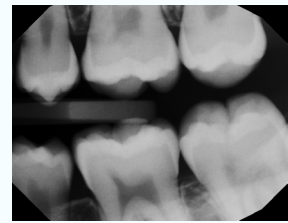
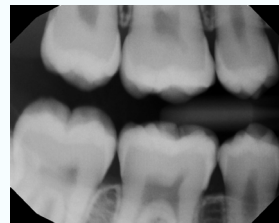
4/26/2023

11/5/24



35

SDF and sealants



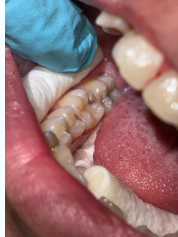
36

SDF and sealant

Before SDF



SDF set for 30 sec



post sealant



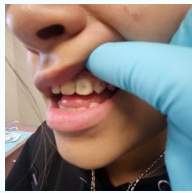
37

Equia Forte Strip Crown #10



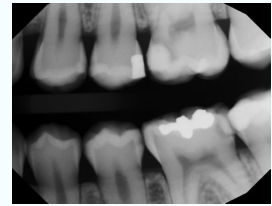
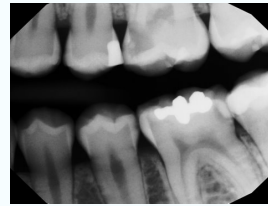
38

Equia Forte Strip Crown #10



39

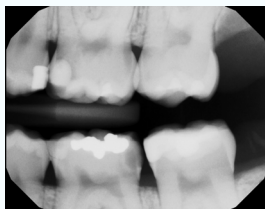
Partial Caries Removal #14



40

Partial Caries Removal #14

05/19/2025



07/15/2025



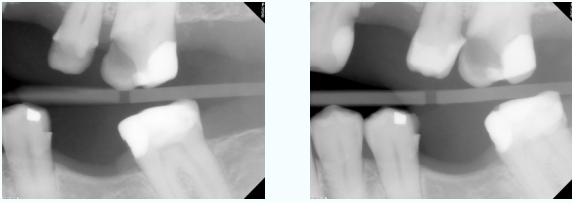
41

What are we doing now?



42

Strip crowns #13

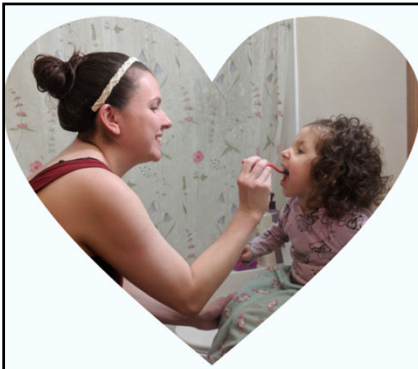


43

Strip crown #30



44



Questions?
Comments?
Thank you



Angela.johnson@nooksack-nsn.gov

45



Oral Health Initiatives at Swinomish

Improving Access to Care Through
Data, Outreach, and Clinical Collaboration

Sarah Chagnon, LDT & Leah Thibert, RDH



46

Swinomish

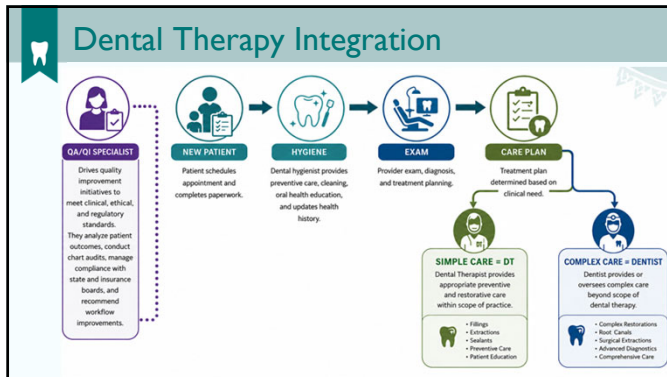


47

Our team



48



49

Quality Assurance / Quality Improvement

- Swinomish Dental Clinic QA/QI Program began in 2016 in preparation for the integration of Dental Therapy providers.
- A working document is utilized which outlines the QA/QI program and houses access to demographics, reports, quality measures and logs, KPI's, etc.
- Health Promotion Disease Prevention program was created in conjunction with our QA/QI and utilizes similar methods.

50

Quality Assurance

- Credentialing
- Privileging
- Mandatory Training/Continuing Education
- Quality Standards
 - Biological Testing of autoclaves
 - Water Quality testing
 - Radiological Exposure Reports and Equipment testing

51

Quality Improvement

- **Staff**
 - RDA Competency - Quarterly
 - Front Desk Competency - Quarterly
 - Peer Chart Audits for Providers - Quarterly
- **Patient Satisfaction**
 - Surveys sent through Next Health on appt completion.
- **PDSA Cycle**
 - When a potential problem or concern is identified through data reports a PDSA is created by the QA/QI committee.

The PDSA Cycle for Improvement diagram shows a circular process with four stages: **Act** (Objective: Predictions, Plan to carry out the cycle, what, where, when, Plan for data collection), **Plan** (Objective: Predictions, Plan to carry out the cycle, what, where, when, Plan for data collection), **Do** (Objective: Carry out the plan, Document observations, Record data), and **Study** (Objective: Analyze data, Compare results to predictions, Summarize what was learned). Arrows indicate a clockwise flow between these stages.

52

QA/QI Key Performance Indicators (KPI's)*

- KPI Dashboard utilized and includes data for
 - Clinical Services – Annual report
 - Kept/Missed Appointments – Quarterly report
 - Planned Treatment complete – Monthly (6 month interval)
 - Unscheduled Treatment Plans – Annual report
 - Scheduled Service Levels – Annual report
 - Referrals (OS, Endo, Ortho, Perio, Pediatrics, etc) – Annual report
 - Caries Risk by Stages of life – Annual report
 - Hygiene Activity for Perio – Quarterly report

* KPI's started with IHS goals and has grown to include Indicators deemed important by SDC.

53

HPDP Clinical Programs

- Referral Program/Case Management
- Qyuuqs- Community Monthly Newsletter
- Distribution Day Program
- Sealant Week
- Preschool/Daycare Program
- Elders Program
- Ortho Program
- Open Door Baby Policy

54

Sealant Week

- 3 days ~ 200 kids
- Grades K-12
- Bellingham Technical College
 - Dental Hygiene students
- Skagit Valley College
 - Dental therapy students



55

HPDP Dashboard KPI's for Outreach



- **UDS Sealant Report – Annual**
- **Sealant Statistics – Annual**
 - % Reseals
 - # Students Seen
 - # Sealants Placed

56

Preschool & Daycare Outreach

- Weekly visits:
 - Brushing
 - flossing
 - mouthrinse
 - Reading
 - oral health education activity
- Quarterly happy visits to clinic
 - Exam
 - Radiographs
 - SDF
 - Povidone iodine
 - Fluoride Varnish
 - SMART resto/treatment if able

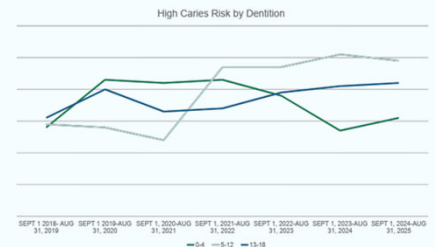


57

HPDP Dashboard KPI's for Outreach

Youth Caries Risk – Annual

- Broken down by age
- Codes utilized
 - D0601 – Low Risk
 - D0602 – Moderate Risk
 - D0603 – High Risk



58

Distribution Day Program

- Tribal incentive-based wellness program
 - Medical & Dental exam within 6 months
 - Up to date on Vaccines

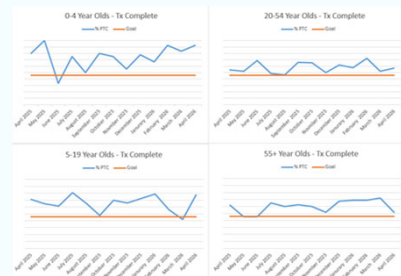


59

HPDP Dashboard KPI's for Outreach

Planned Tx complete – Monthly (6 month intervals)

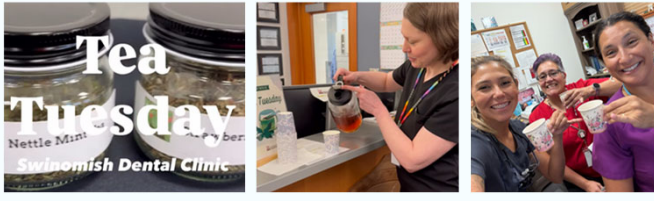
- Wee Smile Initiative established how we currently collect this data.
- Broken down by stages of life.
- Data collected by:
 - Codes D0120 and D0150 from Index month.
 - Compared to Pts with a Treatment Plan complete Code (9990) w/in 6 months.



60

Rethink your Drink - Tea Tuesday

"Tea Tuesdays" — A Community Favorite, Encouraging Healthier Habits Together



The image shows a collage of photos from a 'Tea Tuesday' event. On the left, there are jars of tea with the text 'Tea Tuesday' and 'Swinomish Dental Clinic'. On the right, there are three photos: one of a person pouring tea, and two of people smiling and posing for a photo.

61

Recipient of 1st Place at the IHS Dental Table Clinics



The image shows two photos from an award ceremony. The left photo shows two women standing behind a table with a banner that says 'SWINOMISH DENTAL'. The right photo shows three women standing together, one of whom is holding a certificate.

62

QAQI + HPDP + Oral Health Initiatives = Continuous Improvement

With the continual evolution of our programs we have standardized and normalized QAQI and HPDP activities in our daily work experience. This creates a safe and productive environment to achieve positive oral health outcomes for our patients.

QAQI Team	HPDP Team	Providers & all staff	Monthly Staff Meetings	Patient Outcomes
-----------	-----------	-----------------------	------------------------	------------------

Successful initiatives don't happen because of one passionate person alone. They happen because an entire team commits to the vision and works together to keep moving forward.

63

Thank you!

Northwest Tribal Dental Meeting CDE Information:

Course number will be **DE0993**

Completion Code will be: **Ally**

Safe Travels!



The logo is circular with a teal background. It features a stylized dental chair and the text 'NORTHWEST TRIBAL DENTAL SUPPORT CENTER' around the top and 'A Project of NPA/IB' around the bottom.

64