

Bridging the Gap: Connecting Communities to Critical Resources During Emergencies

Jessica Wilkinson

Medical Logistics Supervisor

Office of Emergency Medical Logistics

Executive Office of Resiliency & Health
Security





Audience Check-In

Responded to an emergency in the past year?

Struggled to get resources *when* and *where* you need them?

Received resources from the MLC?

Feels confident they know *how* to request resources from the MLC?

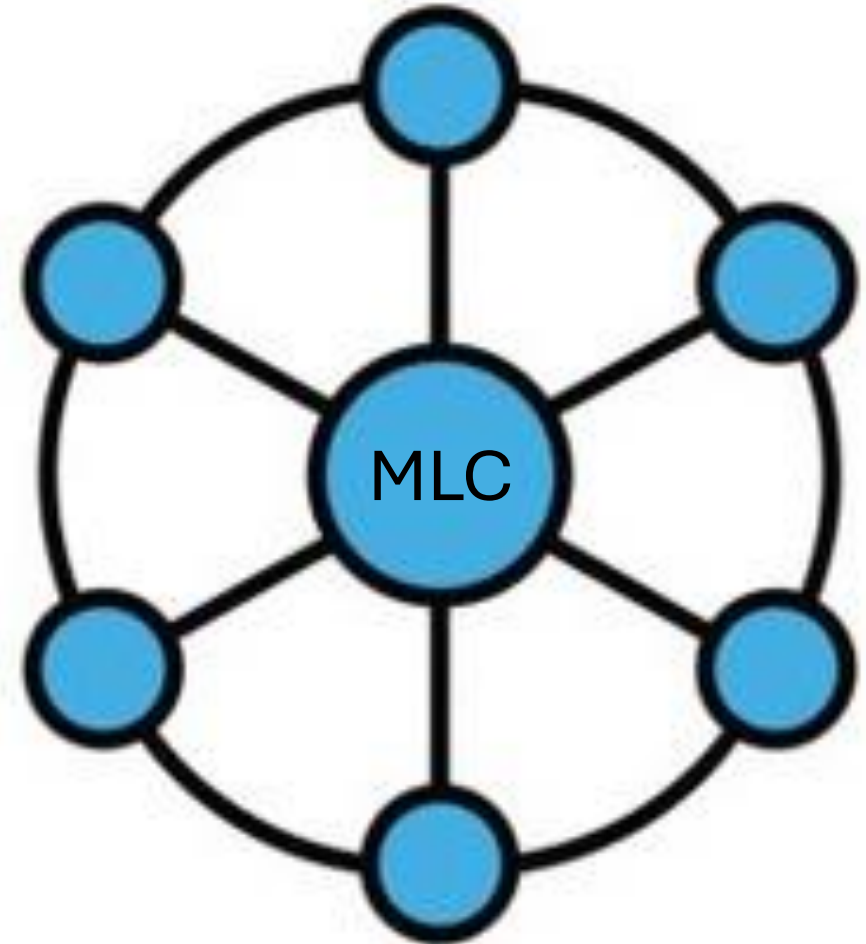
What is the Medical Logistics Center

Statewide resource hub

Centralized warehousing & inventory

Coordinates distribution during emergencies

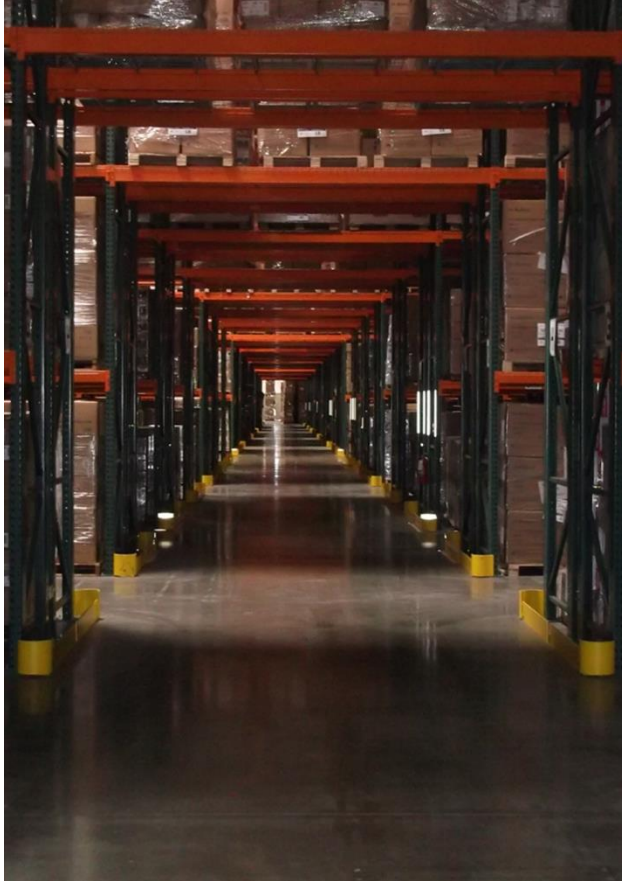
Supports partners across Washington



Connecting supplies to communities—when and where they're needed most.

Behind the Scenes: MLC Operations

- Mobile Command Vehicles enabling coordination and support in the field
- Warehouse racking used to store and organizes critical response supplies
- Exterior facility supporting statewide logistics and distribution operations
- Together, the infrastructure that keeps resources moving across Washington



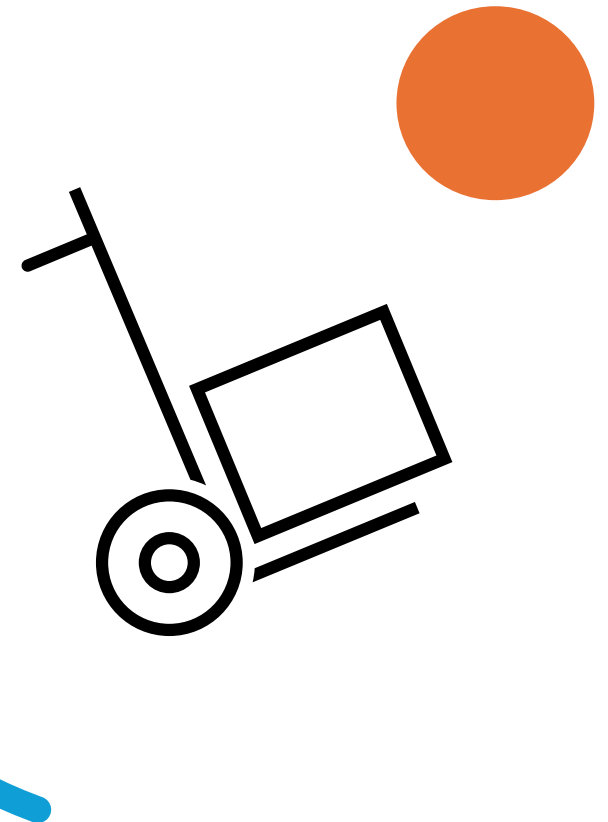
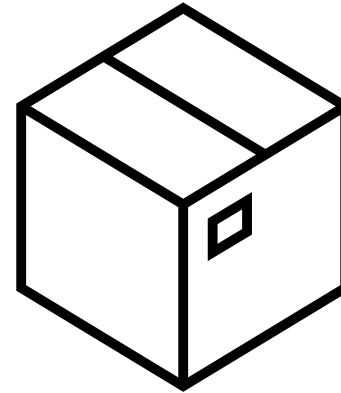
Logistics in Motion: Delivery and Timing

Timelines

- Blue sky – standard delivery 3-5 business days
- Grey sky/urgent need – within 24 hours or less (if resource is already in house)

Modalities

- MLC delivery
- 3PL carriers (Oak Harbor, Peninsula Freight)
- Correctional Industries
- Fed Ex
- WA State Consolidated Mail Services
- Direct customer pickup



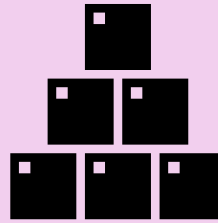
Why is it important?



SPEED

–

Faster access to
critical supplies



SCALE

–

Support multiple
incidents
statewide



COORDINATION

–

Reduce
duplication and
confusion

What resources are available

Durable Medical
Equipment
(DME)

Consumable
Materiel

Medical
Countermeasures
(MCM)

Technical
Assistance

[MLC Formulary – Fall 2025](#)

Real World Impacts

Scenarios:



Smoke and air quality



Respiratory illness



Severe Weather



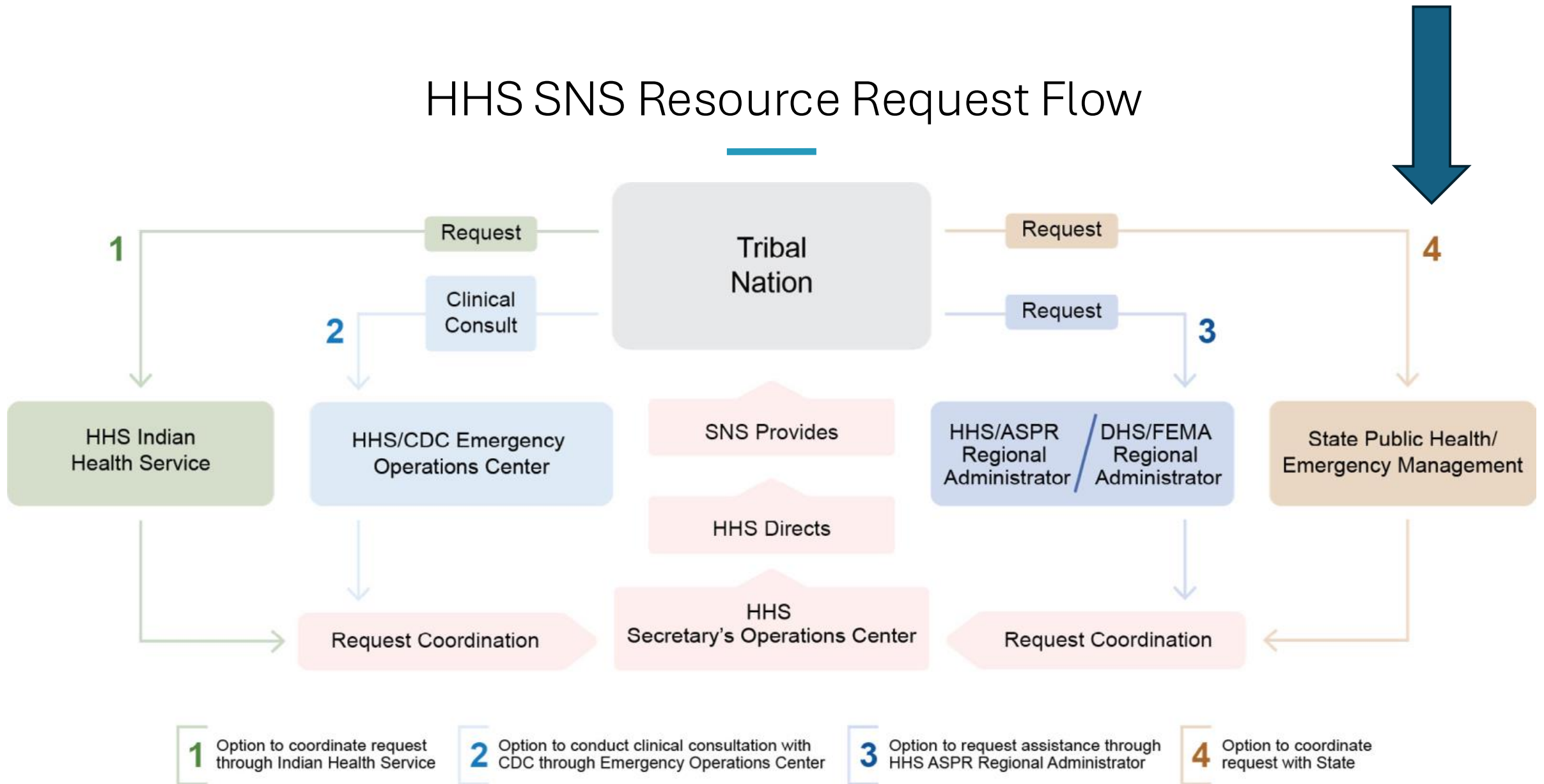
Communicable disease



Community events

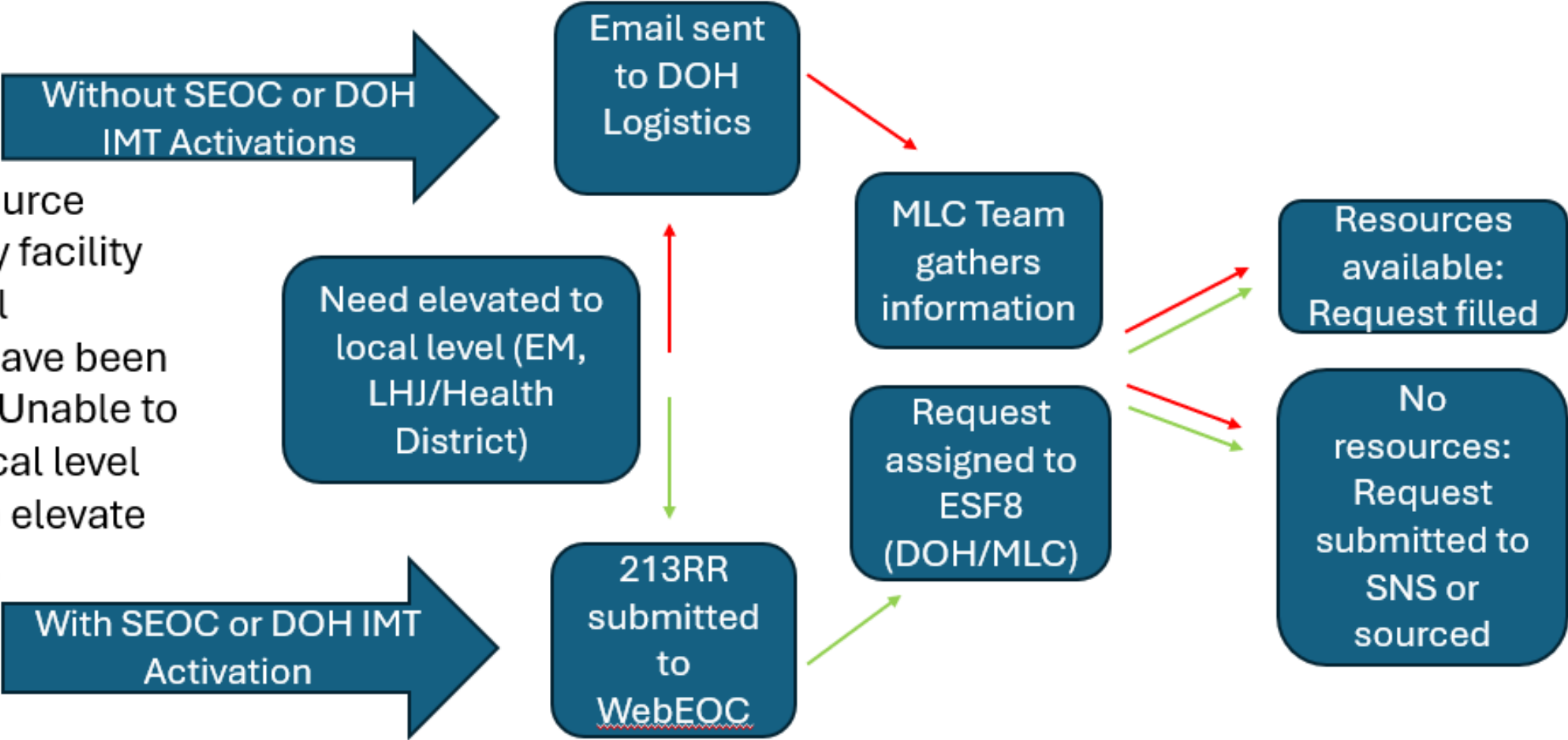


HHS SNS Resource Request Flow



Medical Materiel Resource Requesting Process Map

Scarce resource identified by facility and all local resources have been exhausted. Unable to fill at the local level and need to elevate to the state.



Requesting Resources from State MLC (non-activations)

- Tribal partners, local health jurisdiction (LHJ) or emergency management (EM) agency identify a need for Medical Materiel during supply chain disruptions
- If local agencies can't meet the need, they will escalate the request to the state level
- Washington DOH then assess if the Medical Logistics Center backstop supplies can fulfill the need

For questions or to request response support:

- Email the team inbox Logistics@doh.wa.gov
- Provide the following information:
 - Situation/Threat
 - Nature of the request
 - What local resources have been exhausted or will be exhausted
 - Logistical capabilities of the requesting jurisdiction. Ability to receive, stage and store requested resource.

You sent an email. What happens next?

- Depending on the response or scenario, there may be different resources available and different avenues for requesting.
- The first step will always be to email logistics@doh.wa.gov and the logistics team will connect with you to collect any needed information that wasn't already provided or direct you where to go if there is a different avenue for requesting for the response.
- For urgent needs outside of normal business hours, call the DOH Duty Officer at **360-888-0838**



Tips for getting what you need — faster



Request early



Be specific



Communicate changes



Know your coordination pathway



Practice before incidents



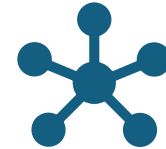
MLC = statewide
logistics support



Resources go
beyond PPE



Clear requests =
faster response



Coordination is
everything



QUESTIONS?



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