

# Provider Resources WA

## *A Foundational Public Health Shared Services Investment*

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# Agenda

- Strategic Plan.
- What is Provider Resources?
- How do healthcare providers benefit?
- How do partners (other local health jurisdictions) benefit?
- How do we fund this work?
- Growth.
- Questions?

# 2021–2023

# Strategic Plan

## Vision

Healthy People in  
Health Communities.

## Mission

We protect and  
improve the health of  
all people and places  
in Pierce County.

## Values

- Equity.
- Integrity.
- Respect.
- Leadership.

## Continuing Priorities

People are healthy  
and safe here.

People have  
equitable  
opportunities for  
health.

Children, families  
and communities  
thrive.

Our organization is high performing, innovative and quality focused.

## Strategic Initiatives

COVID-19  
and other  
communicable  
diseases.

Community  
behavioral  
health and  
well-being.

Healthy  
resilient  
children and  
youth.

Health  
equity.

Racial  
justice.

# What is Provider Resources?

- Support healthcare providers with latest disease information, guidance and reporting.
- Innovative approach for sharing information and resources.
- Evolved with customer needs and technology.





# How do healthcare providers benefit?

Providers find information in 1 place:

- Health news and alerts.
- Report notifiable conditions.
- COVID-19.
- Immunization schedules.
- And much more!



✓ **Collaboration:**

Best practice.

✓ **Respond to changing needs:**

Meet our partners' needs and their providers' needs.

✓ **Similar content:**

Reduced workload.

✓ **Rapid changes and updates:**

Ensure information is accurate and relevant asap.

# How do partners benefit?

We would be challenged to build and maintain our own site at the local level, so Provider Resources is a great shared services project. We appreciate the collaboration and opportunity to learn. The health advisories were a lifesaver during the pandemic! It was great to have them pre-drafted.

**Cindy Hollinsworth, Communicable Disease & Epidemiology Manager (retired), Whatcom County Health Department**

Before we joined the Provider Resources project, we had a complicated process for disseminating time-sensitive health advisories to our providers using fax and email. This project not only helped streamline the advisory process, but we now have a customized provider website that we continue to expand to meet the needs of our local healthcare providers.

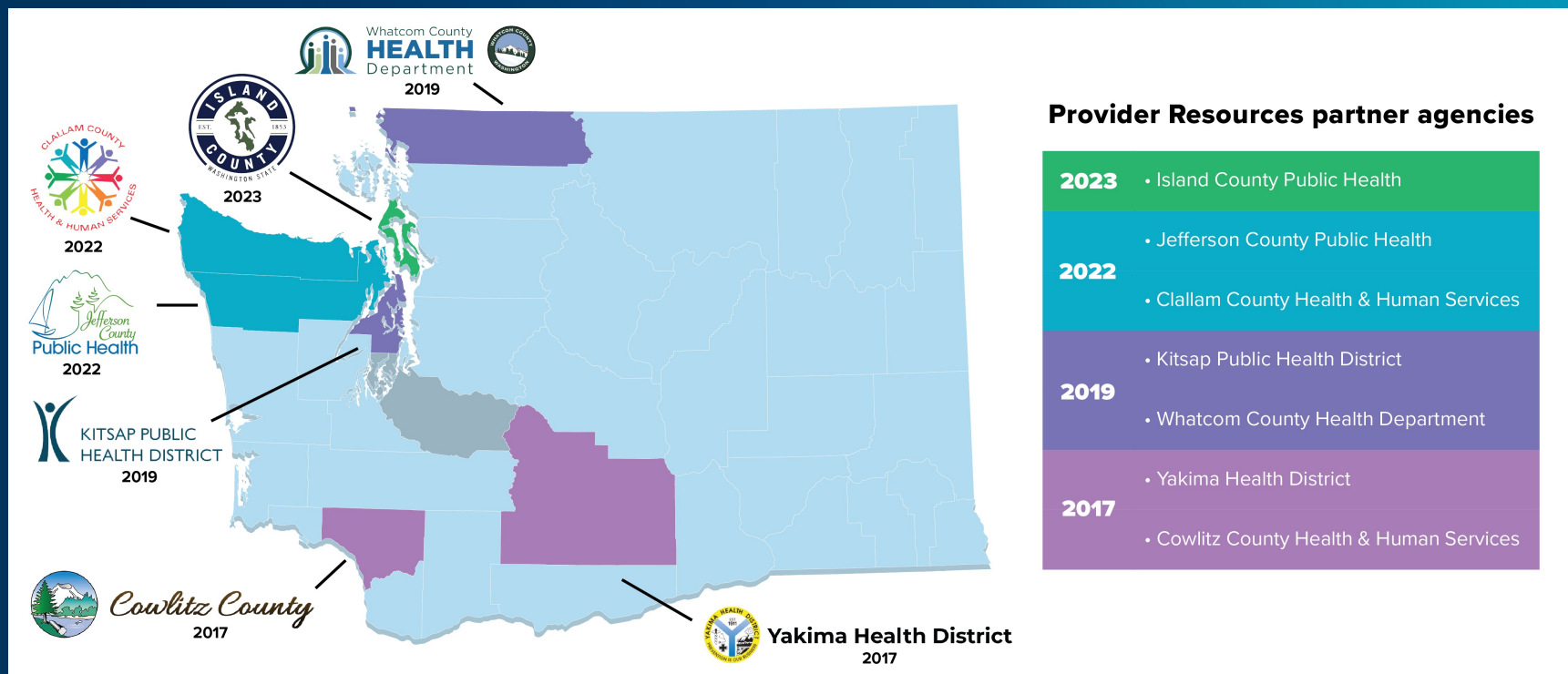
**Margo Chang, Support Staff Supervisor, Kitsap Public Health**

# How do we fund this work?

- Foundational Public Health Services recognized this as an innovative model to:
  - Promote health.
  - Ensure strategic alignment.
- Received a Shared Services grant in 2016.
- Foundational Public Health Services has continued investment in the recent state fiscal years.



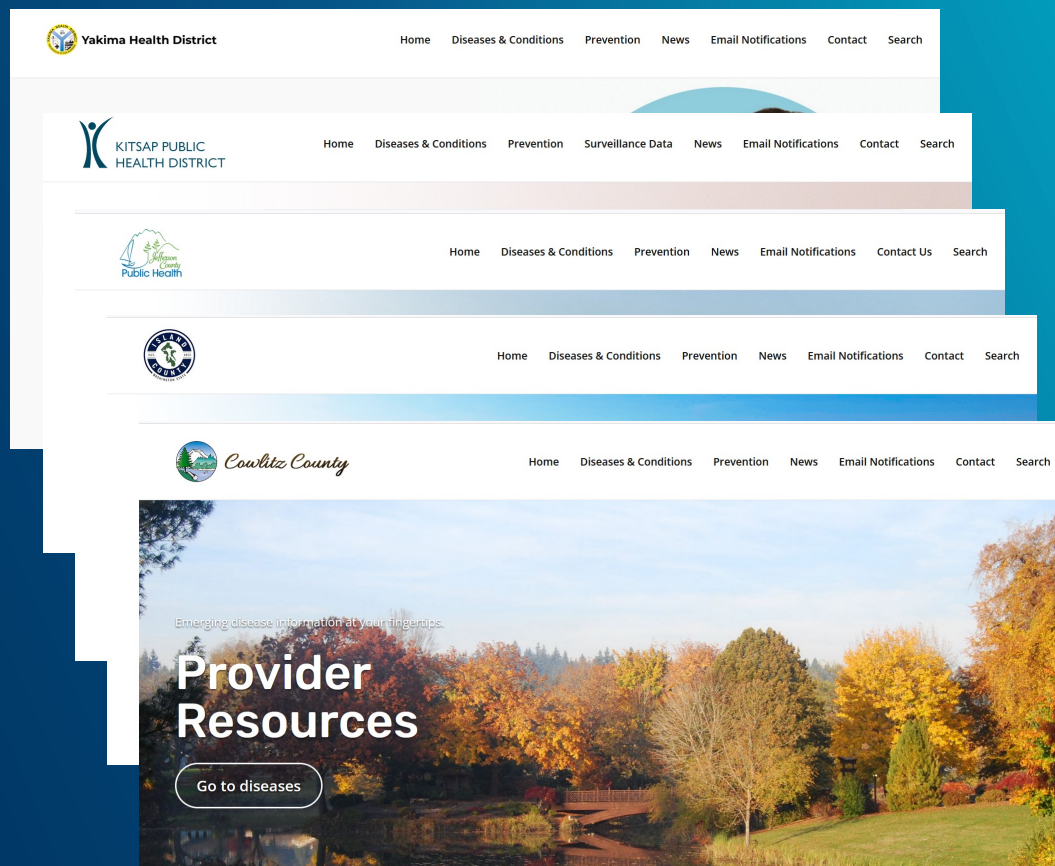
# Origins and Expansion





# Opportunities: Grow and Expand

- Cross-jurisdiction collaboration:
  - Content is often relevant statewide.
- Add an additional 2–4 health agencies partners in state fiscal years 2023 and 2024.
- Continue conversations with tribal health authorities for expanded involvement.





# Questions?

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