Provider Resources WA
A Foundational Public Health
Shared Services Investment

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Agenda

• Strategic Plan.
• What is Provider Resources?
• How do healthcare providers benefit?
• How do partners (other local health jurisdictions) benefit?
• How do we fund this work?
• Growth.
• Questions?
Vision
Healthy People in Health Communities.

Mission
We protect and improve the health of all people and places in Pierce County.

Values
• Equity.
• Integrity.
• Respect.
• Leadership.

2021–2023 Strategic Plan

Continuing Priorities
- People are healthy and safe here.
- People have equitable opportunities for health.
- Children, families and communities thrive.

Our organization is high performing, innovative and quality focused.

Strategic Initiatives
- Community behavioral health and well-being.
- Healthy resilient children and youth.
- Health equity.
- Racial justice.

COVID-19 and other communicable diseases.
What is Provider Resources?

• Support healthcare providers with latest disease information, guidance and reporting.
• Innovative approach for sharing information and resources.
• Evolved with customer needs and technology.
How do healthcare providers benefit?

Providers find information in 1 place:

• Health news and alerts.
• Report notifiable conditions.
• COVID-19.
• Immunization schedules.
• And much more!

✓ **Collaboration:**
  Best practice.

✓ **Similar content:**
  Reduced workload.

✓ **Respond to changing needs:**
  Meet our partners’ needs and their providers’ needs.

✓ **Rapid changes and updates:**
  Ensure information is accurate and relevant asap.
How do partners benefit?

We would be challenged to build and maintain our own site at the local level, so Provider Resources is a great shared services project. We appreciate the collaboration and opportunity to learn. The health advisories were a lifesaver during the pandemic! It was great to have them pre-drafted.

Cindy Hollinsworth, Communicable Disease & Epidemiology Manager (retired), Whatcom County Health Department

Before we joined the Provider Resources project, we had a complicated process for disseminating time-sensitive health advisories to our providers using fax and email. This project not only helped streamline the advisory process, but we now have a customized provider website that we continue to expand to meet the needs of our local healthcare providers.

Margo Chang, Support Staff Supervisor, Kitsap Public Health
How do we fund this work?

- Foundational Public Health Services recognized this as an innovative model to:
  - Promote health.
  - Ensure strategic alignment.
- Received a Shared Services grant in 2016.
- Foundational Public Health Services has continued investment in the recent state fiscal years.
Origins and Expansion

Provider Resources partner agencies

- Island County Public Health (2023)
- Jefferson County Public Health
- Clallam County Health & Human Services (2022)
- Kitsap Public Health District (2019)
- Whatcom County Health Department
- Yakima Health District
- Cowlitz County Health & Human Services (2017)
Opportunities: Grow and Expand

- Cross-jurisdiction collaboration:
  - Content is often relevant statewide.
- Add an additional 2–4 health agencies partners in state fiscal years 2023 and 2024.
- Continue conversations with tribal health authorities for expanded involvement.
Questions?

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