From: Lowe, Sheryl [mailto:sheryl.lowe@wahbexchange.org]

Sent: Monday, January 26, 2015 9:07 AM

Subject: Presentations

Good morning, everyone:

Attached are the presentations that were shown at our TAW meeting last Friday as an FYI:

- 1) Everything you need to know about tax season and premium tax credit reconciliation
- 2) Summary of assessment on whether the Exchange will incorporate family dental plans into the marketplace (proposal Board will review in February is a soft launch during special enrollment in 2016, offering plans in 2017)
- 3) Insurance carrier timeline/process for becoming certified to offer Qualified Health Plans in the HBE marketplace

I've also included the PowerPoint that Marilyn Scott and Aren Sparck presented to the Exchange Board last Thursday. Below is the interpretation by our legal director regarding whether TAW meetings were required to be made public. Basically, the workgroup does not fall under the Open Public Meetings Act but any materials that are developed as a result of the meetings are subject to the Public Records Act. If someone requests TAW minutes and other materials, we need to comply with these requests.

Please let me know if you have any questions.

Happy Monday!

Sheryl

The open public meetings act (OPMA) applies to the Exchange and Exchange board. The OPMA requires that the meetings of the governing body of a public agency shall be open and public and held according to the Act's requirements. Board committee meetings are also under the OPMA, as the law on committees is not entirely clear; but when a committee is meeting as a part of the Board, it is prudent to follow the act so that any subsequent action is not challenged. Large damage awards are not uncommon in lawsuits for OPMA violations.

As for other TACs and workgroups, they are open to the public (posted on our website, etc.) in order to promote and encourage public participation and transparency in the conduct of our business. The OPMA does not require that. The Tribal Advisory Workgroup is not covered by the OPMA, and there is no legal requirement that it be open to the public. All involved should be aware of the great value stakeholders place on openness and transparency.

Any documents created or generated by the TAW are subject to the public Records Act; if requested they must be disclosed to the requester.

Huy, yəhuməct, (S'Klallam for "goodbye, take care")

Sheryl Lowe | Tribal Liaison | Washington Health Benefit Exchange | 810 Jefferson St. SE | Olympia, Washington 98501 | ☎ 360-688-7749 | Cell: 360-775-5736 | Main Line: 360-688-7700 | ☑ Sheryl.lowe@wahbexchange.org | www.wahbexchange.org





Washington Health Benefit Exchange Healthplanfinder & Tax Credits: What to Expect at Tax Time

Exchange Board Meeting January 22, 2015

Molly Voris, Policy Director
Michael Marchand, Communications Director
Dustin Arnette, Senior Policy Analyst

Reminders

- Affordable Care Act (ACA) created a new relationship between health care and taxes:
 - Premium tax credits
 - 2. Individual shared responsibility provision
 - Minimum Essential Coverage
 - Exemptions
 - Shared Responsibility Payment
- Premium tax credits lower an individual's monthly premium
 - Available to those between 138-400% FPL who purchase a QHP through the Exchange
- Two tax credit options:
 - Get it Now advance credit payments (APTC)
 - Get it Later get all (or some) of the credit on tax return (PTC)



What's the difference between APTC and PTC?

Differences	APTC	PTC		
When is it determined?	When you submit your application	When you file your income tax return		
Who makes the determination?	Exchange	IRS		
How is it calculated?	Based on <u>estimated</u> household income and family size reported on your application	Based on <u>actual</u> household income and family size reported on your tax return		
Who receives it?	Issuer	You		
When is it paid?	"In advance" on a monthly basis throughout the coverage year	At then end of the tax year		



What happens when you file your taxes?

- If you enrolled in a QHP during the plan year through the Exchange, you should expect to receive a 1095-A statement
- If you took advance payments of the tax credit, you will reconcile your tax credit
 - If APTC is more than PTC, the individual has received excess APTC and must repay the excess (subject to repayment limitations)
 - If PTC is more than APTC, the individual will receive an increased refund for the difference (or reduction in tax payment due)
- If you did not take advance payments of the tax credit, you may claim all of your tax credit
 - Even if you did not seek financial assistance on your application, you may be eligible for the premium tax credit



Reconciliation Flow

Form 1095-A (by January 31st)

• Exchange sends your 1095-A Statement

Form 8962 (*January – April 15*th)

• You use the 1095-A to complete Form 8962

Form **1040** (by April 15th)

- If you received APTC (or if you want to try to claim it), you must file both Form 8962 and Form 1040
- Note: the premium tax credit <u>cannot</u> be claimed or reconciled using Form 1040-EZ



Form 1095-A (Health Insurance Marketplace Statement)

Health I	Insurance N	/lark	etplace State	ment		OMB No. 1545-2232	
		and its	separate instructions	co	RRECTED	2014	
nation							
2 Market	place-assigned policy	number	3 Policy issuer's nar	ne			
	1234546		Carrier XYZ				
			5 Recipient's SSN		6 Recipi	ent's date of birth	
			***-**-67	789			
			8 Recipient's spous	e's SSN	9 Recipi	ent's spouse's date of birth	
			***-**-67	789			
11 Policy	termination date		12 Street address (inc	cluding apartn	nent no.)		
	2014-12-31		810 Jefferson S	St SE			
14 State of	r province		15 Country and ZIP of	r foreign post	al code		
Washin	gton		USA 98501				
ehold							
ual Name	B. Covered Individual SSN					E. Covered Individual Termination Date	
	***-**-678	9		2014-	-01-01	2014-12-31	
	***-**-678	***-**-6789		2014-01-01		2014-12-31	
rmation							
A. Monthly Pren	mium Amount B.					dvance Payment of m Tax Credit	
	471.83		52	8.05		227	
	471.83		52	8.05		227	
	471.83		52	8.05		227	
	471.83	528.05			5 227		
	471.83	471.83			528.05		
	471.83	52		≥8.05		227	
471.8		528.05		8.05	227		
471.83		528.05		8.05	5 227		
471.83		528.05		8.05	5 227		
471.83		528.05		8.05	22		
	471.83		52	8.05		227	
	471.83		52	8.05		227	
	Information a is at www.irs. nation 2 Market 11 Policy in 14 State of Washin ehold ual Name	Information about Form 1095-a. Information 2 Marketplace-assigned policy 1234546	Information about Form 1085-A and its is at www.irs.gov/form1095a. 2 Marketplace-assigned policy number 1234546	Information about Form 1095-A and its separate instructions is at www.irs.gov/form1095a. 2 Marketplace-assigned policy number 1234546 S Recipierts \$XYZ	2 Marketplace-assigned policy number 1234546 3 Policy issuer's name 1234546 5 Recipient's SSN *******-6789 8 Recipient's spouser's SSN ******-6789 11 Policy termination date 12 Street address (including aparts 12 Street address (including aparts 13 D Jefferson St SE 14 State or province 15 Country and ZIP or foreign post Washington USA 98501 USA 98501	Information about Form 1095-A and its separate instructions is at www.irs.gov/form1095a. 2 Marketplace-assigned policy number	



Final Instructions: http://www.irs.gov/pub/irs-prior/j1095a--2014.pdf and Form: http://www.irs.gov/pub/irs-prior/f1095a--2014.pdf

Exchange Role Clarity

- Exchange responsible for accuracy of information on Form 1095-A
 - Answer general questions about Form 1095-A and correcting information
 - Direct consumers who have general questions about tax filing season to IRS resources or other assistance
 - IRS/CMS working on call center scripts which Exchange will leverage
- Exchange cannot provide tax advice
 - IRS does not expect Exchange to provide information about tax issues or to provide tax advice (such as how to fill out IRS tax forms)



Customer Support

- Call Center CSRs can provide high level information
 - What the form is, what it reports
- Specialized account workers will be available to assist individuals who report inaccuracies on the form
- Any tax specific questions will be referred to the IRS
 - How to file taxes, fill out forms



Progress to Date

- Preliminary testing and validation complete
- Discovered a flaw in data used to populate the form
- Quickly designed a fix for deployment
- Targeting January 31st to generate forms



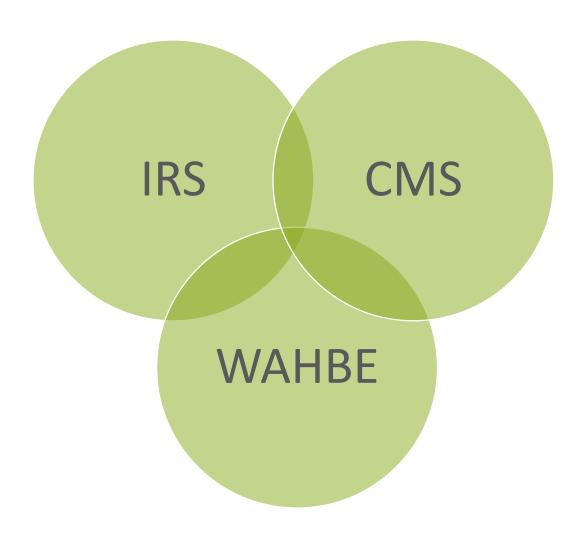


Washington Health Benefit Exchange

"Your 1095-A Statement"
Tax Season Campaign

Michael Marchand, Communications Director Nelly Kinsella, Communications Associate

Tax Season Campaign





What Consumers Need to Know





Communications & Support

- Inform customers that they will be receiving an important NEW tax return document from Healthplanfinder. Customers will need to use info from their 1095-A when they file their 2014 federal tax returns.
- Educate customers who to go to for help
 - IRS Tax returns and process (including Form 8962)
 - CMS Some exemptions
 - WAHBE Your 1095-A Statement



Communications & Support

- In-Person Assister & Broker webinar conducted Nov. 13
- New webpage! wahbexchange.org/1095A
- "Your 1095-A Statement" FAQs for all customer support programs
- Infographic insert with first 1095-A mailing
- Dedicated customer support team to answer questions as well as correct and regenerate 1095-A if applicable
- Partnerships (tax preparers, VITA, etc.)
- Tax Season Campaign GMMB
 - Social media
 - Digital ads



Outreach and Education Roadmap

VEHICLES:

- Partnerships
- Outreach
- Digital engagement
- Media

Phase 1

 Inform customer support including Navigators, Brokers, other assisters as well as other stakeholders

Phase 2

• Educate QHP customers about their 1095-A

Phase 3

• Help QHP customers through tax filing



Additional Resources

- The Internal Revenue Service has a dedicated page on IRS.gov for the Premium Tax Credit: www.irs.gov/uac/The-Premium-Tax-Credit
- Publication 5187: Health Care Law: What's New for Individuals & Families: www.irs.gov/pub/irspdf/p5187.pdf
- Resources will also be updated regularly at: www.wahbexchange.org/1095A





Appendix

Form 8962 (Premium Tax Credit)

Form	8962			Premi	ium Ta	x Cred	lit (PTC)		\vdash	OMB No. 1545-0	0074
_	Attach to Form 1040 1040A or 1040NP						1	2014			
Departr Internal	tment of the Treasury If Revenue Service Information about Form 8962 and its separate instructions is at www.irs.gov/form8962.								Sequence No.	73	
		wn on your return Your social security number							elief		
									(s	ee instructions)	
Part	1: Annual	and Monthly Co	ntributio	on Amou	nt						
1	Family Size:	Enter the number of	f exemptio	ns from For	m 1040 or F	orm 1040/	A, line 6d, or Form 104	ONR, line 7d .	1		
2a		GI: Enter your mo					r total of your depen	dents' modified			
		tructions)		2a		AGI	(see instructions) .		2b		
3	Household I	income: Add the ame	ounts on li	nes 2a and	2b				3		
4	4 Federal Poverty Line: Enter the federal poverty amount as determined by the family size on line 1 and the federal poverty table for your state of residence during the tax year (see instructions). Check the appropriate box for the federal poverty table used. a Alaska b Hawaii c Other 48 states and DC							4			
5							e 4. Enter the result ro				
_							55.) (See instructions fo		5		%
6		entered on line 5 les	s than or e	equal to 400	1%? (See ins	structions i	f the result is less than	100%.)			
			i DT/				nt of PTC, see the inst				
		ur Excess Advance f				ice payme	nt of PTO, see the mst	ructions for now			
7						able figure"	on the table in the inst	ructions	7		
8a		tribution for Health		l l	усы аррис	1	thly Contribution for He		Ė		
oa	Multiply line			Ba			a by 12. Round to whole		86		
Part			aim and	Reconci	liation of	Advanc	e Payment of Pre	emium Tax Cro	edit		
9	Did you sha	re a policy with anot	her taxpay	er or get ma	arried during	the year a	and want to use the alt	ernative calculatio	n? (s	ee instructions)	
	Yes. Ski	p to Part 4, Shared Pol	icy Allocatio	n, or Part 5,	Alternative Co	alculation fo	r Year of Marriage.	No. Continue to	o line	10.	
10							r with no changes in month				
		ontinue to line 11. (Compute y	our annual	PTC. Skip I	ines 12-23		No. Continue			
	and continu							our monthly PTC a	_		
	Annual	A. Premium Amount (Form(s)		I Premium of SLCSP	C. An		D. Annual Maximum Premium Assistance	E. Annual Premi Tax Credit Allow		F. Annual Adv Payment of	
Ca	alculation	1095-A, line 33A)	(Form(s) 1	095-A, line 3B)	(Line		(Subtract C from B)	(Smaller of A or		(Form(s) 1095- 33C)	A, line
11	Annual Totals		3	30)	,	-	,			330)	
-11	Annual Totals	A. Monthly			C. Mo	onthly					
	Monthly alculation	Premium Amount B. Monthly Premium Amount of SLCSP Contribution Amount D. Monthly Maximum E. Monthly Premi						red	F. Monthly Ad Payment of I (Form(s) 1095-/ 21-32, colum	PTC A, lines	
12	January				-						
13	February										
14	March										
15	April										
16	May										
17	June										
18	July										
19	August										
20	September										
21	October										
22	November										
23	December Total Promis	um Tau Cradit: F-t-	the ame	at form live	11E oz od-1	lines 10F ti	hrough 23E and enter	the total hore	24		
25							hrough 23F and enter		25		
		•					-		25		
26	26 Net Premium Tax Credit: If line 24 is greater than line 25, subtract line 25 from line 24. Enter the difference here and on Form 1040, line 65, from 1040N, line 45, or Form 1040N, line 45, or For										
Part		ent of Excess A									
27	Excess Adva	ance Payment of PTC	If line 25 is	greater tha	n line 24, sul	btract line 2	24 from line 25. Enter th	e difference here	27		
28		Limitation: Using the instructions. Enter					atus, locate the repa	yment limitation	28		
29						ller of line	27 or line 28 here and	d on Form 1040,			
		n 1040A, line 29; or							29		
For Pa	For Paperwork Reduction Act Notice, see your tax return instructions. Cat. No. 37784Z Form 8962 (2014)										



Final Instructions: http://www.irs.gov/pub/irs-dft/j8962--dft.pdf and Form: http://www.irs.gov/pub/irs-dft/f8962--dft.pdf





Washington Health Benefit Exchange

Family Dental Plans

Exchange Board Meeting
January 22, 2015
Christine Gibert, Senior Policy Analyst

Dental – Current Landscape

- In 2015, pediatric-only Qualified Dental Plans (QDPs) offered in the Exchange
 - Pediatric Essential Health Benefits (EHBs)
 - Ages 18 and younger
 - 300+% FPL
- Stand-alone dental plans
 - State statute requires dental benefits to be "offered and priced separately" in the Exchange
- Mandatory purchase for qualifying children
- Board requested a cost/benefit analysis of adding family dental plans to the Exchange



Family Dental Cost/Benefit Analysis – Assumptions

- Family plans
 - Adult dental benefits must be offered in family plans that include pediatric EHB
- Retain mandatory dental purchase for qualifying children
- Standalone dental plans only
- 2% premium fee will apply to family dental plans
 - If provided via premium tax, statutory change might be needed
- Level 1 Grant funds available for implementation



Cost/Benefit Analysis – Enrollment in Family Dental

- Estimated enrollment in family dental plans for first two years using 2014 dental take-up rates in FFM
 - 21% of all individuals buying a QHP also purchased a dental plan in FFM
- Applied the take-up rates by age group in FFM to our projected QHP adult enrollment

	Year 1	Year 2
Projected QHP Enrollment (Adults)	287,485	335,720
Projected Adult Dental Enrollees	59,600	69,600



Cost/Benefit Analysis – Revenue

- Derived from 2% premium fee and assessment on family dental plan enrollments
- Used average premium information from 2014 family dental plans in FFM
- Potential revenue from family dental enrollments:
 - No cash receipts in Year 1
 - \$836,784 \$1,115,712 in Year 2
 - \$569,520 \$759,360 in Year 3



Cost/Benefit Analysis – Costs

- Implementation costs
 - \$2M investment for development from Federal grant funds
- Ongoing costs¹
 - \$365,456 in Year 1
 - \$370,786 in Year 2
 - \$376,277 in Year 3



¹ Includes savings from removing premium aggregation functionality from Healthplanfinder.

Cost/Benefit Analysis – Results

- Revenue likely outweighs costs
- Net revenue estimates
 - (\$365,456) in Year 1
 - \$465,998 \$744,926 in Year 2
 - \$193,243 \$383,083 in Year 3



Family Dental Implementation – Timing

- Previously targeted offering family dental plans 1/1/16, but a later implementation date is probable
 - October 1, 2015 Open Enrollment earlier than anticipated
 - Unable to ensure a successful launch by October 1 with other planned system changes
- Possible to offer family dental plans later in 2016

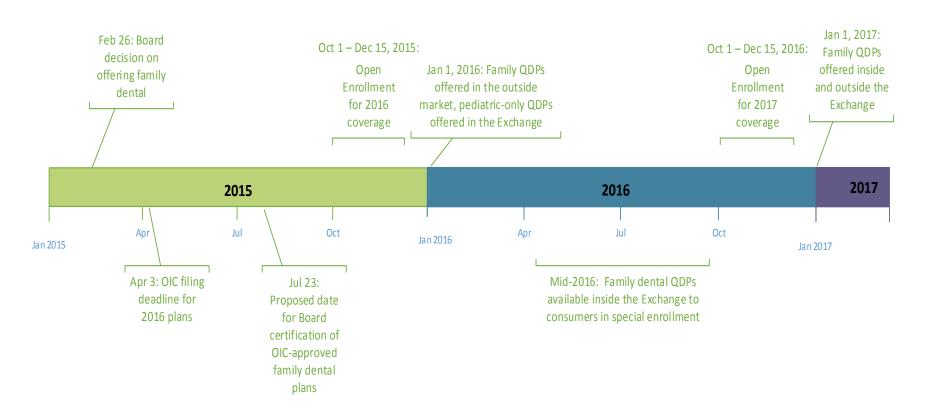


Proposed Soft Launch of Family Dental During 2016

- Family dental plans available at some point in 2016 to consumers with special enrollment events
- Carriers must file plans in Spring 2015
 - Plans would be available outside Exchange on 1/1/16 and inside
 Exchange mid-2016 when Healthplanfinder upgrade is completed
- System changes for family dental plans slotted for December 2015 release
- Pediatric dental will continue to be offered as it is currently until family dental changes go live



Soft Launch – Proposed Timeline





Carrier and Plan Considerations

- OIC approved one individual family dental plan for 2015 in the outside market
- Family dental plans likely to be structured as a pediatric dental EHB plan paired with a traditional adult dental plan
 - E.g., must include OOP maximums for children and likely to include annual limits for adults
- Potential for filing and/or federal reporting complexities
 - New type of dental offering



Committee Feedback

- Desire for family dental coverage from consumers
- Support for soft launch in 2016, if possible
- Discussion about the value proposition of adult dental insurance
- Importance of transparency and education for consumers
- Preference for wide variety of dental plan structures
- Need to assure meaningful access to dental care
 - Carrier participation, provider networks, vulnerable populations
- Increased workload and training for Call Center, IPAs, and agents/brokers
- Questions about how tax credits apply to dental premiums



Next Steps

- Board consideration of soft launch during 2016
- Need to move forward quickly if family dental plans to be offered in 2016
- Carriers must file plans by April 3
- Ongoing discussion with OIC and carriers about 2% premium fee
- Delay other, more complex policy questions for family dental plans until future years





Washington Health Benefit Exchange

Appendix

Cost/Benefit Analysis – Ongoing Costs

	Year 1	Year 2	Year 3
HBE Staff	\$177,689	\$183,019	\$188,510
Call Center	\$66,310	\$66,310	\$66,310
IT Maintenance	\$121,457	\$121,457	\$121,457
Total	\$365,456	\$370,786	\$376,277



QDP Certification Criteria

Criteria	Monitoring Entity
Issuer must be in good standing	OIC
Issuer must pay user fees, if QDPs assessed	WAHBE
Issuer must comply with non-discrimination rules	OIC
QDP must meet marketing requirements	WAHBE
QDP must meet network adequacy requirements, which will include essential community providers	OIC
Issuers must display dental provider directory data	WAHBE
Issuers must submit dental plan data to be used in a standard format for presenting dental plan options	WAHBE
A QDP must comply with benefit design standards (e.g., cost-sharing limits, actuarial value limitations, essential health benefits)	OIC
Issuer must submit to WAHBE a QDP's service area and rates for a plan year	OIC
Issuer must provide to WAHBE QDP benefit and rate data for public disclosure	WAHBE





Washington Health Benefit Exchange

TRIBAL REPORT TO WAHBE BOARD

Marilyn Scott, Vice-Chairwoman, Upper Skagit Tribe
Aren Sparck, Projects Coordinator, Seattle Indian Health Board/Urban Indian Health Institute
Sheryl Lowe, Tribal Liaison, HBE

January 22, 2014





Overview

- Tribal-Exchange Government-to-Government Relationship and Consultation Policy
- Role of Tribal Advisory Workgroup
- QHP Education: ACA and Indian Health Care Improvement Act Provisions
- AI/AN System Functionality Improvements
- Tribal Sponsorship
- Tribal Get Covered Workgroup
- Tribal Outreach 2014-2015

Government-to-Government/Tribal Consultation

To comply with the ACA, WA Centennial Accord, SB6175, 5445 and RCW 43.71.020, the Exchange established a clear and concise Tribal consultation and collaboration process to work on a government-to-government basis with Tribes and urban Indian health programs (I/T/Us)

Consultation Principles:

- Occurs when a policy or critical event may impact I/T/Us
- Tribal governments should be involved in actual decision-making process <u>at</u> <u>earliest practicable moment</u>
- Interaction should be through officials of comparable governmental stature and authority
- Exchange staff should be trained about relationship Tribes and how consultation works
- Tribes are not just 'stakeholders;' treated in a manner different than other interested members of public in a conventional public participation process

How Consultation Works:

- Any individual Tribe, a consortium of Tribes or Exchange Leadership can call a consultation
- A formal written request or invitation must be provided
- The issue, proposed action or policy that is the basis of the consultation request must be fully explained
- The goal should be consensus where there is full agreement between all parties on the consultation topic; however
- While consultation means more than simply providing information, it does NOT mean that the parties being consulted have the power to stop an Exchange action
- Follow-up requirements on action items discussed and agreed upon



Tribal Advisory Workgroup

- Co-facilitates the goals of the Tribal Consultation Policy to ensure all specific protections, exceptions and benefits extended to American Indians/Alaska Natives
- Policy-Level Workgroup
- 17 representatives selected from diverse Tribal groups
 - Large Tribes
 - Small Tribes
 - Eastern and Western Washington Tribes
 - IHS-Operated, contracted, compacted clinics
 - Urban Indian health programs
- All Tribes invited to participate in monthly meetings

"Expertise, experience and professional perspective of the Indian health delivery system, needs of American Indians/Alaska Natives, and the government-to-government process"







QHPs and Indian Health Care Providers

- AI/AN Access to Indian Health Providers
- QHP Contracting with Indian Health Providers
 - Required by OIC to offer contracts to all Indian Health Providers
 - Washington State Indian Addendum
 - CHALLENGE: "Must Offer" Interpretation JOINT Tribal-OIC-HBE Meeting w/ QHP carriers May 2015
- Cost of Services to AI/ANs
 - No co-pays, deductibles, co-insurance for AI/ANs under 300% FPL
 - CHALLENGE: no cost-sharing regardless of income when referred to another provider by Tribal health clinic
- State licensure and credentialing of Indian health providers
 - Issuers are not responsible for credentialing providers and facilities that are part of Indian health system
 - Allows licensed health professional employed by tribal health program to be exempt, if licensed in any State, from the licensing requirements of WA





AI/AN System Functionality Improvements

- Addition of Alaska Native Corporations
- Year-round enrollment outside of qualifying event process
- Offer of Al/AN Plan Variations
- Verification of Tribal Status
- Medicaid Plan Selection AI/ANs not mandated to enroll in managed care plans
- Income for children under 14



Tribal Sponsorship

- 14 of 29 Tribes now sponsoring premium payments
- American Indian Health Commission Assessment
 - 2 Focus Groups sponsoring Tribes, interested Tribes



- Site Visits
- Assess Tribal best practices, challenges, processes in implementing sponsorship
- Development of tools to encourage other Tribes to sponsor
- Recommendations for system improvements
- 2015: Presentations/Technical Assistance to Tribes





Tribal Get Covered Workgroup

- Certified Tribal Assisters
 - Approximately 100 across state in 26 or 29 Tribes, 2 urban Indian health programs
 - Assisted 10,000 individuals to enroll in 2013-2014
- Tribal Get Covered Workgroup
 - Meets weekly
 - Support for each other
 - Trouble-shooting applications
 - Resource to WAHBE on all AI/AN issues and culturallyappropriate services



Tribal Outreach













2015 Outreach

- Indian-owned businesses
- American Indian programs at colleges, universities
- Reaching out to Indian community partners in urban areas
- Messaging to QHP "eligibles but not enrolled"
- Culturally-appropriate AI/AN booklet for distribution
- Tribal sponsorship education
- Participation in Tribal community events









January 2015 Tribal Advisory Workgroup Plan Certification Timeline – Plan Year 2016

