



STATE OF WASHINGTON
HEALTH CARE AUTHORITY
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JANUARY 2, 2014

The Health Care Authority will continue Washington Apple Health (Medicaid) coverage for those clients notified that their annual reviews were due by December 31 but who have not yet been able to complete their review through the www.WAHealthplanfinder.org.

The Health Care Authority will be contacting all of the clients who have not yet completed their review in the next few days, asking them to reply affirmatively if they want to continue Washington Apple Health coverage.

The Health Care Authority will also be sending letters the first week of January to clients who lost coverage November 30, 2013. The letter will ask clients to contact the Health Care Authority if they want to have their Washington Apple Health coverage reopened.

Clients will have three options for reply: Telephone messages, emails, or mail. Along with their name, the Health Care Authority will need their date of birth, and an ACES client ID number or the Medicaid ID number from their blue ProviderOne Services Card.

The state switched to a new annual review system on November 1, using the WaHealthplanfinder.org web portal. But a number of those clients were apparently confused by the change or had difficulty getting their information entered into www.WAhealthplanfinder.org.

December's total reviews are coming in faster, but still slower than normal, so the state and its federal Medicaid partners decided to continue coverage to allow clients the opportunity to notify the Health Care Authority if they want to remain on Washington Apple Health.

Please feel free to pass this information on to your patients, affiliated providers, member organizations, advocates or other parties involved in Medicaid coverage and eligibility. Usability of WaHealthplanfinder.org improves each day.

Individuals are also encouraged to renew their case on line — visit the website (www.WAHealthplanfinder.org), click on the renewal link (“Renew my Washington Apple Health”) and follow the directions. They will need to know the family's estimated income.

Questions? Call 1-800-562-3022 or email AskMedicaid@hca.wa.gov.